



QUALITY POLICY

Thunder Cranes (TC) provide the services of portable modular cranes on rental and skilled professionals to achieve its vision of being a global leader in lifting solutions in the oil and gas industry. TC strives to provide high quality and efficient service that comply with legal or regulatory requirements exceeding industry standards.

Top management leads in the development, implementation, integration and maintenance of the Business Quality Management System (BQMS) in line with the framework of ISO 9001:2015 Standard. The Top Management and staff are responsible to develop all the Total Quality Procedures (TQP), Standard Operating Procedures (SOP), Work Instructions (WI) and related forms which are part of the whole Quality System.

The Quality Policy is communicated to all staff and they are trained in the BQMS, trained on review & audit processes to secure their commitment and understanding to ensure the Quality system is implemented effectively. The staff are also communicated on Thunder Cranes corporate values so that they will work with the client's staff with honesty and transparency that will contribute to services that meet or exceed the client's requirements.

Top Management undertake to provide resources such as manpower, equipment, tools and in collaboration with competent service providers to ensure the rental cranes, lifting solutions and services meet or exceed the client's expectation.

Top Management relentlessly drive improvement through appropriate methods, techniques and format by identifying improvement opportunities, including identifying weaknesses in ongoing management system implementations. Staff are encouraged to participate in this improvement process such that the outcome will enhance the quality of services that meet or exceed the expectation of clients.

Significant risks are identified that affect our business and processes. Effective control measures are developed and implemented to eliminate or reduce the effects of the identified risks on our lifting solutions and services provided

Quality objectives and targets are set and reviewed at the Quality Management Committee Meeting, which support TC corporate Vision and Mission. These are monitored and reviewed throughout the year. The Quality Policy, Manual and Procedures are reviewed and revised when there are changes to the context of the organisation and interested party requirements to ensure all aspects of BQMS remain relevant and effective. Internal and external audits are carried out to check the effective implementation of BQMS.

DINESH ARUMUGAM
CHIEF EXECUTIVE OFFICER
05th April 2021